

**Standards for In-person Chiropractic Care during the COVID-19 Pandemic**

Scheduling in-person care

1. A chiropractor may only provide in-person care to a patient at a scheduled appointment.
2. Before scheduling an in-person appointment with a patient, a chiropractor must interview the patient
  - (a) to determine whether the patient requires “emergent, urgent and/or essential care” (because he or she has an acute condition that requires immediate attention to relieve pain or because his or her daily activities are severely limited), and
  - (b) if the chiropractor determines the patient requires “emergent, urgent and/or essential care”, to screen for the risk of COVID-19 infection.
3. A chiropractor must conduct an interview required under section 2 over the phone or using internet communications. A chiropractor must not conduct the interview in person.
4. A chiropractor must document the interview required under section 2, in the clinical record of a patient who attends for an in-person appointment, including the reasoning for the chiropractor’s determination that the patient requires “emergent, urgent and/or essential care.”
5. A chiropractor must not delegate a patient interview required under section 2 or the clinical record keeping required under section 4.
6. When providing in-person care, a chiropractor must employ adequate infection protection and control, including ensuring the patient is screened again for the risk of COVID-19 infection at the time of arriving for his or her appointment.
7. After providing in-person care to a patient at an appointment scheduled under sections 2, 3 and 4, a chiropractor may schedule the patient for one follow-up in-person appointment without conducting a further interview, provided the chiropractor
  - (a) determines that the patient still requires “emergent, urgent and/or essential care”, and
  - (b) documents the reasoning for that determination in the clinical record of the patient.

8. After a follow-up in-person appointment under section 7, a chiropractor must again interview the patient in accordance with section 2 before providing the patient with any further in-person care.

Notice regarding in-person care

9. If a chiropractor may provide in-person care while these standards are in force, the chiropractor must
- (a) affix to the door of any premises where the chiropractor may provide in-person care, in a location and manner so that it can easily be read by all persons before entering the premises, a copy of a notice in the form attached hereto as Schedule "A" and
  - (b) include the following notice on any website or social media site on which the chiropractor advertises his or her chiropractic services, either on the homepage or on a page on the site that indicates the times at which the chiropractor normally provides those services:

As required by the Provincial Health Officer and the College of Chiropractors of BC, during the COVID-19 pandemic, chiropractors can only treat patients in-person when providing "emergent, urgent and/or essential care."

You must schedule an appointment for in-person treatment. Unscheduled, drop-in treatment is not permitted.

Before you can schedule in-person treatment, you must be interviewed by *[insert "a chiropractor from the clinic" or the name of a chiropractor]* to confirm whether you require "emergent, urgent and/or essential care" and to assess your risk for COVID-19 infection.

*[insert "The chiropractor" or the name of a chiropractor]* must interview you over the phone or using internet communications. You cannot be interviewed in person.

To schedule an interview, *[insert description of how people can contact the clinic to schedule an interview]*.

Schedule "A"

## **Attention**

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You must schedule an appointment for in-person treatment. Unscheduled, drop-in treatment is not permitted.

Before you can schedule in-person treatment, you must be interviewed by *[insert “a chiropractor from the clinic” or the name of a chiropractor]* to confirm whether you require “emergent, urgent and/or essential care” and to assess your risk for COVID-19 infection.

*[insert “The chiropractor” or the name of a chiropractor]* must interview you over the phone or using internet communications. You cannot be interviewed in person.

To schedule an interview, *[insert description of how people can contact the clinic to schedule an interview]*.