



2012 Annual Report

College of Chiropractors of
British Columbia

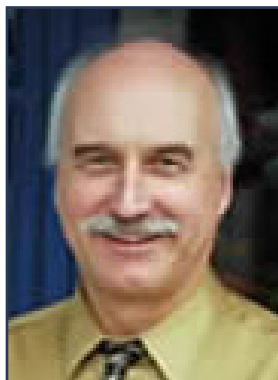
Mission Statement

The mission of the College of Chiropractors of British Columbia is to determine the standards of chiropractic health services and disseminate this information to the public and the chiropractic doctor.

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A Message from the Chair



Dr. David Olson, D.C.
Board Chair

Over the past year, I have had the honour and privilege to work with a board and support staff that have shown an outstanding dedication and commitment to the mandate of the College.

The Health Professions Act clearly states the duties and responsibilities of the college which the Board applies broadly for public benefit:

It is the duty of a college at all times:

To protect the public; and

To exercise its powers and discharge its responsibilities under all enactments in the public interest.

This past year, the College Board has reviewed the advertising guidelines, continuing education guidelines and the Code of Conduct Handbook. The board will continue to review existing policies and create new policies to ensure that quality chiropractic care is accessible to all British Columbians.

We also saw a transition in the Registrar's office with the retirement of our Registrar, Dr. Blake Cameron. On behalf of the Board, I would like to extend our thanks and gratitude for his dedication and guidance over the

years. We wish him a long and healthy retirement.

I would also like to thank each and every Board member for their contributions to the College over the past year. I am pleased to see each member contributing their opinions and expertise. It is essential that each Board member be engaged in their role and understands their duty to the public. Thank you.

Many thanks to our support staff, Susan, Aurora, Mila and Michelle. Thanks to Dr. Brad Dickson for chairing the Registrar Search Committee.

And finally, thanks to Dr. Don Nixdorf, our Executive Director. We, as a profession, are very fortunate to have an experienced and dedicated Executive Director. His vision for chiropractic in BC encompasses the highest quality and integrity for our profession. He is extremely well respected within the international chiropractic community. Thank you, Don for your 24/7 commitment to the public and the profession of chiropractic in BC.

Registrar's Report

Ms. Valerie Osborne B.Sc., J.D.

Registrar

The duty to self regulate falls not solely to the Board and committees of the College, but to the entire profession. It is the body of registrants of the CCBC who make up and are the College. Every registrant shares in the duty to self regulate and to do so effectively. More particularly, the self-regulatory responsibility that flows to all registrants is to selflessly serve the public interest in a competent and ethical standard of practice.

Self-regulation is not an entitlement, but a privilege, and it does not come automatically, but arises, and falls, at the will of the legislature. The privilege of having and carrying out this duty has been granted to this occupation, as it has to other groups in BC, because the government and public trust in the integrity, responsibility and reliability - the very professionalism - of chiropractors. We must continue to show leadership in regulatory responsibility, and demonstrate to society that the chiropractors of BC value, respect and protect the public trust in the standard of practice in BC.

Registration Committee



Dr. Richard Hawthorne, D.C.
Registration Committee Chair

The Registration Committee currently consists of:

- Dr. Richard Hawthorne (Chair)
- Dr. Avtar Jassal
- Mr. Bob Bucher

The Registration Committee is responsible for checking that applicants for practicing chiropractic in B.C. have met all the requirements for this honor. The Committee and its responsibilities and the requirements for the practice of chiropractic are outlined in The Health Professions Act and the By-laws of The College of Chiropractors of B.C. The committee may grant full, limited, student, temporary or non-practicing registration. The committee is also responsible for reinstatement of chiropractic doctors to practice in B.C. It may grant registration for a specified period of time, impose limits of on the practice of a registrant or refuse registration. The committee works with the Registrar, who screens the applications before forwarding them to the Committee for their assessment of the application.

This year the Committee also had to deal with several members who were late paying their registration renewal fee or filing their Form 4, "Application for

Registration Renewal". The payment and the form must be in the college office by close of day July 31. The form 4 can be completed online and only takes a few minutes. Everyone is sent a reminder by June 1. If you are late, there is a \$200 late fee. This is all spelled out in section 52 of the bylaws, (page 38). The Committee is obligated to enforce the bylaws as they are written, we do not write the rules. This is no longer something new; it has been in effect since 2009. "I forgot" is not a valid excuse for being late. Forewarned is forearmed. This is an extra early notice to all members to get your renewal fee and form 4 into the College office by July 31 next year to avoid the late renewal fee. To any member who is encountering special circumstances including a change of registration status, please do not wait until the last minute to contact the registrar.

I would like to thank my committee members for their time and effort over the past year. I would also like to thank the former Registrar, Dr. Blake for his help and guidance. In closing, a big thank you to past Committee Chair, Dr. David Olson for his counsel.

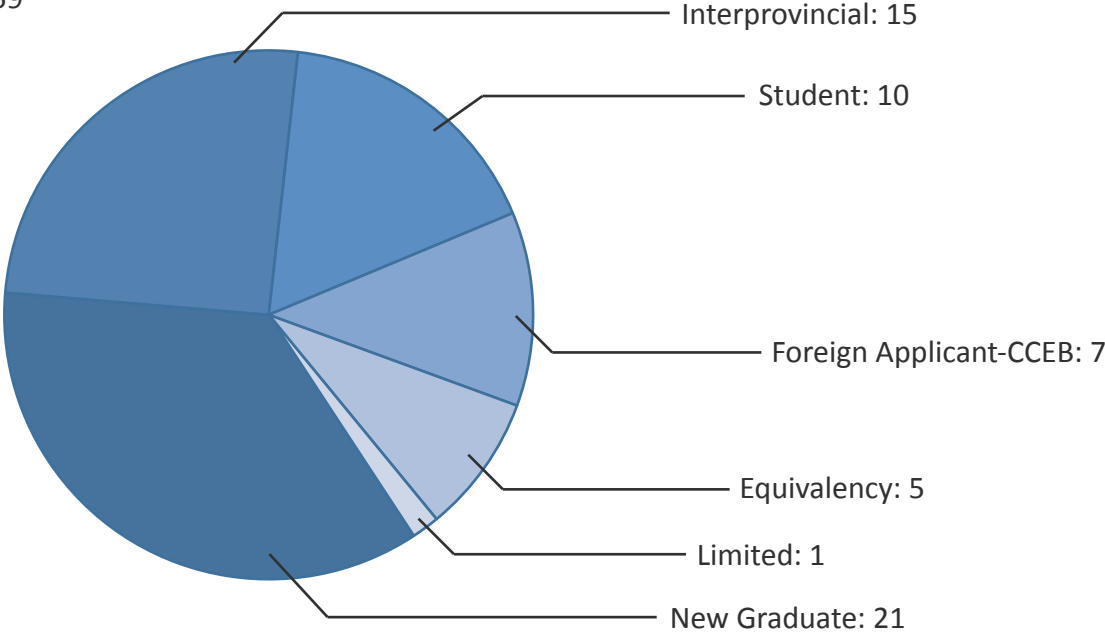
Respectfully submitted,

Richard Hawthorne, D.C.

Registration Numbers

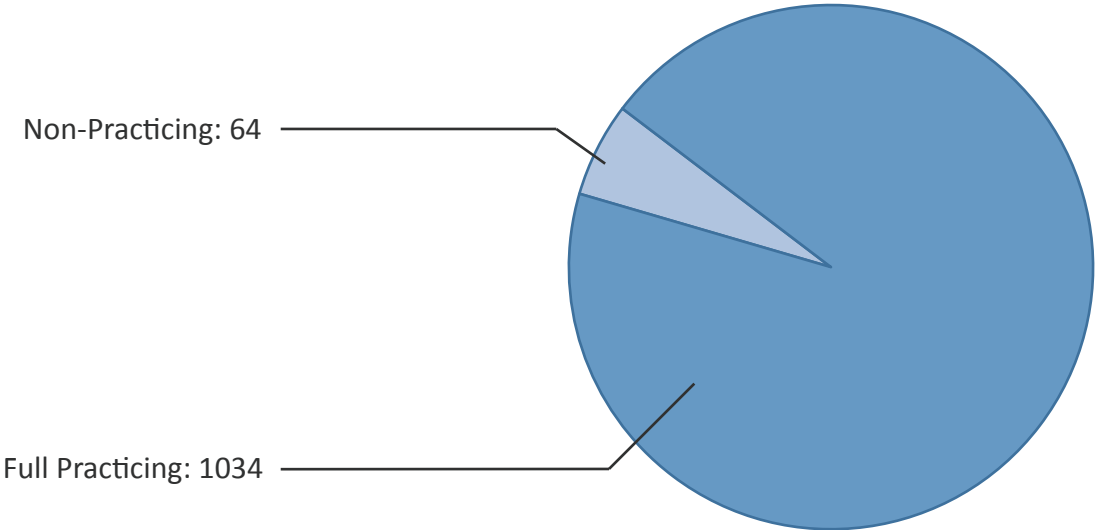
New Registrants

TOTAL: 59



Registration*

TOTAL: 1098



*no temporary or student registrations to report

Inquiry Committee



Dr. Robert Turner, D.C.
Inquiry Committee Chair

The inquiry Committee is comprised of:

- Dr. Lesley-Taylor Hughes
- Dr. Shannon MacNeill
- Dr. Doug Wright (Vice Chair)
- Dr. Robert Turner (Chair)
- Mr. Doug Kellner (appointed)
- Ms. Shirley Stocker (representative)

The retired Registrar, Blake Cameron, D.C., regularly attended our meetings. We appreciate the hard work and cooperation we received from Dr. Cameron and his office.

The Inquiry committee considered matters related to billing arrangements, fees, and prepayments. Members are encouraged to read the Professional Conduct Handbook Parts 4 and 5.

Matters of direction supervision were reviewed where delegation of patient care is appropriate.

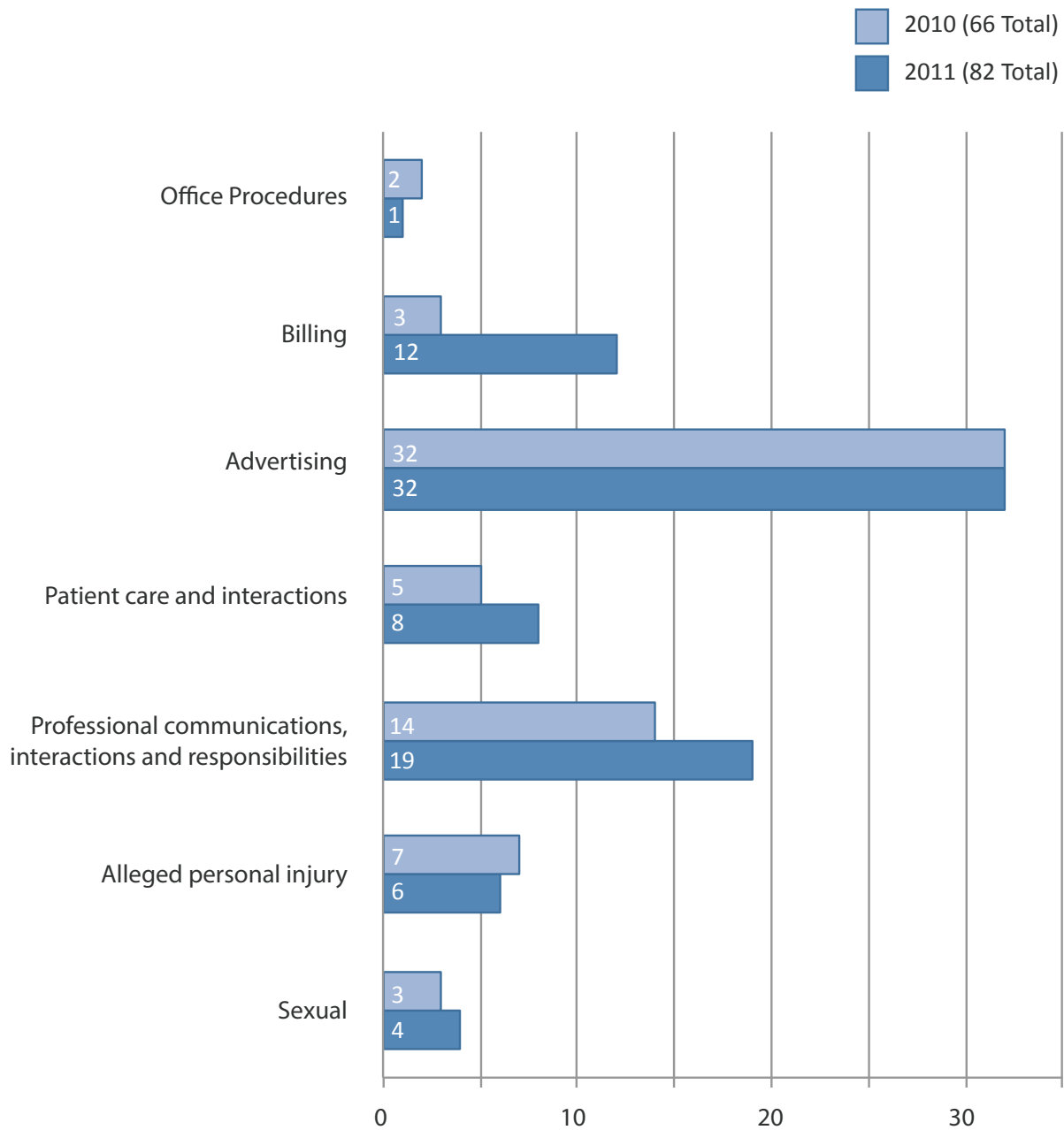
The committee is always looking for new ways to communicate with registrants about their professional

responsibilities. In May of this year, “The Inquiry Corner” was introduced in the monthly Spinal Column email newsletters and aims to address some of the more common issues and registrants questions. In addition to consulting the bylaws and Professional Conduct Handbook, we encourage all members to review these notices for further commentary.

Respectfully submitted,

Robert Turner, D.C.

Summary of Investigations



Discipline Committee



Dr. Natalie Williams, D.C.
Discipline Committee Chair

The Discipline Committee consists of six persons appointed by the CCBC Board. A minimum of two members of the committee must be public representatives, at least one of whom must be an appointed Board Member.

The members of the Discipline Committee work in panels of three to hear cases that have been referred from the Inquiry Committee following their investigation of complaints against registrants. After a hearing of the evidence, the Discipline Committee decides on the propriety of the registrant's professional conduct and the disciplinary action required to address that conduct.

Under the Health Professions Act, the College is required to provide public notice of the discipline decisions rendered by the Discipline Committee, as well as a registrant's consent to discipline after a citation to a hearing has been issued, or a consent or undertaking given in relation to a serious matter. The College provides this notice by posting summaries of the discipline on the College website. To provide the public with a complete discipline history, these postings will include equivalent level disciplinary decisions made prior to transition to the Health

Professions Act.

For this past reporting year, there have been no hearings conducted by the Discipline Committee.

The Disciplinary Committee Members are:

- Dr. Natalie A Williams. Chair
- Dr. Danielle Morgan, Vice-Chair
- Dr. Brad Dickson
- Mr. Derek Hall
- Ms. Pat Lawrence
- Ms. Karen Kesteloo

Respectfully Submitted,

Natalie A Williams, D.C.

Quality Assurance Committee



Dr. Robert Rowe, D.C.
Quality Assurance Committee Chair

The Quality Assurance Committee works to promote high standards of practice amongst the members of the College. The committee is composed of four members. Two members are chiropractic Board members and two are members of the public. Of the two public members; one is a public Board member and the other is a public representative appointed by the CCBC Board.

The Quality Assurance Committee conducts office inspections and office self reviews and oversees continuing education credits of College registrants.

The Quality Assurance committee works on a number of things related to the Health Professions Act, including updating the Professional Conduct Handbook and Continuing Education.

There will be an increase in required hours per cycle for continuing education to 40 hours. This was in keeping with the standards of the other provinces. This amendment must go before the government as it requires a change to the bylaws. The issue of chiropractic specialties was also dealt with and is in the process of changing to be consistent with the other provinces. This also has to go to the government.

We on the committee appreciate all the help of the office staff and of course our former Registrar Dr. Blake Cameron.

This year was another learning experience and a lot was accomplished with still much to do. I would like to thank our committee members Karen Kesteloo, Diana MacKay our new committee member and Dr. Daniel Zybutz for their dedication, hard work and input on these very important discussions.

Respectfully,

Robert Rowe, D.C.

Patient Relations Committee



Dr. Shannon Patterson, D.C.
Board Vice Chair
Patient Relations Committee Chair

The Patient Relations Committee (PRC) is in its fourth year of operation as a committee mandated under the HPA. This committee is composed of 3 members which currently are all CCBC board members. The mandate of this committee is as follows (taken from Part 1, section 19 of the By-laws of the HPA):

- Establish and maintain procedures by which the college deals with complaints of professional misconduct of a sexual nature;
- Monitor and periodically evaluate the operation of procedures established under paragraph (a);
- Develop and coordinate, for the college, educational programs on professional misconduct of a sexual nature for members and the public as required;
- Establish a patient relations program to prevent professional misconduct, including professional misconduct of a sexual nature;
- Develop guidelines for the conduct of registrants with their patients; and
- Provide information to the public regarding the college's complaint and disciplinary process.

The importance of clear and open communication with patients can not be emphasized enough. Members must remember to respect the boundaries and sensitivities of patients within the health care relationship. Remembering that an inherent imbalance exists in the chiropractor/patient relationship and practicing in a manner that strives to continually establish a relationship of trust and respect is important. Empowering patients to be active participants in their health care can also serve to reduce the imbalance of power in this relationship.

Please remember to review the CCBC Professional Conduct Handbook which outlines what constitutes sexual harassment and inappropriate conduct with patients. The committee is also undergoing review of educational programs for its members and will be making recommendations to the board as appropriate. Please stay tuned for more information on upcoming CE programs that relate to the PRC mandate.

Respectfully Submitted,
Shannon Patterson, D.C.

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